

The Road Home Presentation
September 12, 2001 1-3 pm

**PROJECT MANAGERS/
DIRECTORS OF FAMILY
PROGRAMS**

Utah/Salt Lake County Overview

- Utah Population 2.7 million (1 million in SL County)
- 2011 Utah Homeless PIT count is 3,114
- SL County is 1,986
 - (The Road Home shelters 950 individuals per night in winter; 650-700 year-round)
- FMR for a 2 bedroom in SL County is \$826

Homeless System Structure

- State Homeless Coordinating Council
- Salt Lake Homeless Coordinating Council
- Continuum of Care Committee
- The Road Home serves men, women and families
- Other shelters are small and focused (Rescue Mission, YWCA, Family Promise)

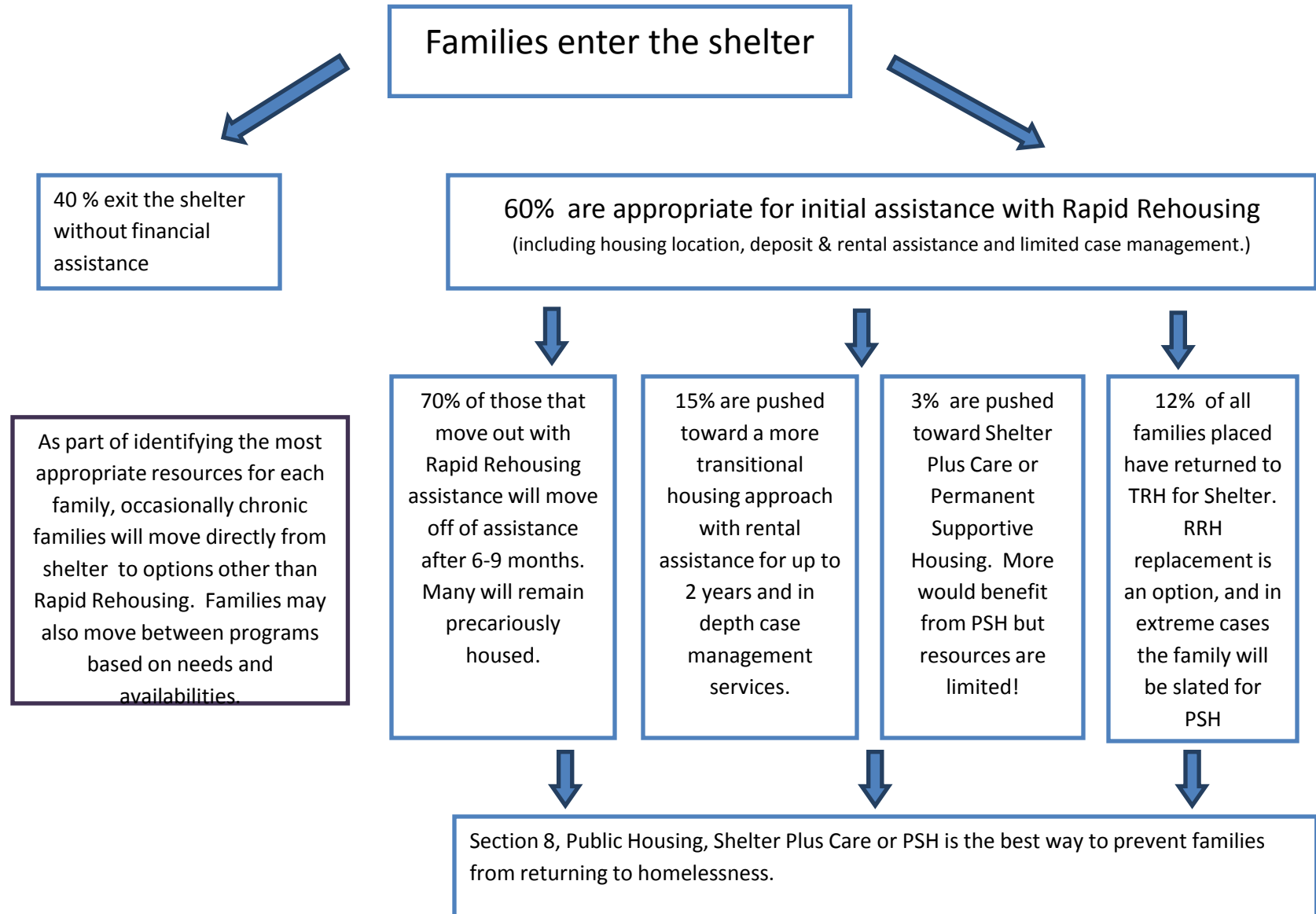
The Road Home Overview

- Largest homeless shelter in Intermountain West
- We shelter 800 men, women and children each night year round, 1000 during cold winter months.
- 120 staff members, 60 exclusively working in Housing Administration and Supportive Services (in 2000 it was 4!)

A			B		C		D		
First Time TRH Shelter Stayers, Very Few Barriers, Have or will obtain income, S8 or PH Eligible			Multiple Stays at TRH Shelters, Few Barriers, Benefit from Supportive Services, S8 or PH Eligible		Multiple Stays at TRH Shelters, Multiple barriers to self-sufficiency in housing.		Multiple barriers to self-sufficiency in housing.		
REFERRAL	DEPOSIT ASSISTANCE	SHORT TERM RENTAL ASSISTANCE	TBRA PROGRAMS	SHELTER + CARE	TRH TRANS HOUSING	SHELTER + CARE	PERMANENT SUPPORTIVE HOUSING	PATHWAYS	
Program Description	Assistance with applications and movement to S8, PH, Mod Rehab, other subsidy through local housing authorities, move out on their own	Includes deposit, prorated rent and first month’s rent	Includes Rapid Rehousing: deposit, prorated and first month’s rent and short term subsidy.	Rental assistance from County TBRA, City TBRA	Rental assistance from County S+C Program	Traditional Transitional housing managed by The Road Home.	Rental assistance from County S+C Program	Shelter Plus Care, SHP Programs	Permanent housing for people who are chronically homeless. Master leasing component, scattered site as well as some set units.
	No CM	No CM	Includes customized supportive services geared toward self-sufficiency in housing.	Includes customized supportive services geared toward self-sufficiency in housing.	Includes intensive customized supportive services geared toward self-sufficiency in housing.	Includes customized supportive services geared toward barrier elimination, and obtaining stable housing.	Includes intensive customized supportive services geared toward self-sufficiency in housing.	Includes customized supportive services geared toward self-sufficiency in housing.	Includes intensive customized supportive services geared toward self-sufficiency in housing.
Supportive Services									

Meeting the housing needs of families through progressive engagement

As part of our progressive engagement approach, most families can initially move out of the shelter with Rapid Rehousing assistance. Our team assesses each family's unique situation and tailors housing options to fit each family's specific needs and barriers.



Short and Medium Term Pilot Programs 2008-09

- TANF - \$115,000, limited to 3 months, served 53 families, \$2142 average per household
- United Way & SL County General Funds - \$225,000, deposit & pro-rate only, served 127 families & 73 singles, \$1,100 average per household
- SL County General Funds Tapered Subsidy – \$125,000, limited to 6 months tapered, served 37 families, \$3,391 average per household

An average of 10 % of households returned to the Shelter

Funding for Rapid Rehousing

October 2009 - Present

- Consolidated all RRH (HPRP & TANF Needy Family) funding for Salt Lake County to **The Road Home**
- October 1, 2009 to September 30, 2011 (March 31, 2012)
- TANF \$1.7 million
- TANF 2 \$1.9 million
- State HPRP \$1,563,797
- SL County HPRP \$492,810
- SL City HPRP \$820,000
- TOTAL: \$6,476,607

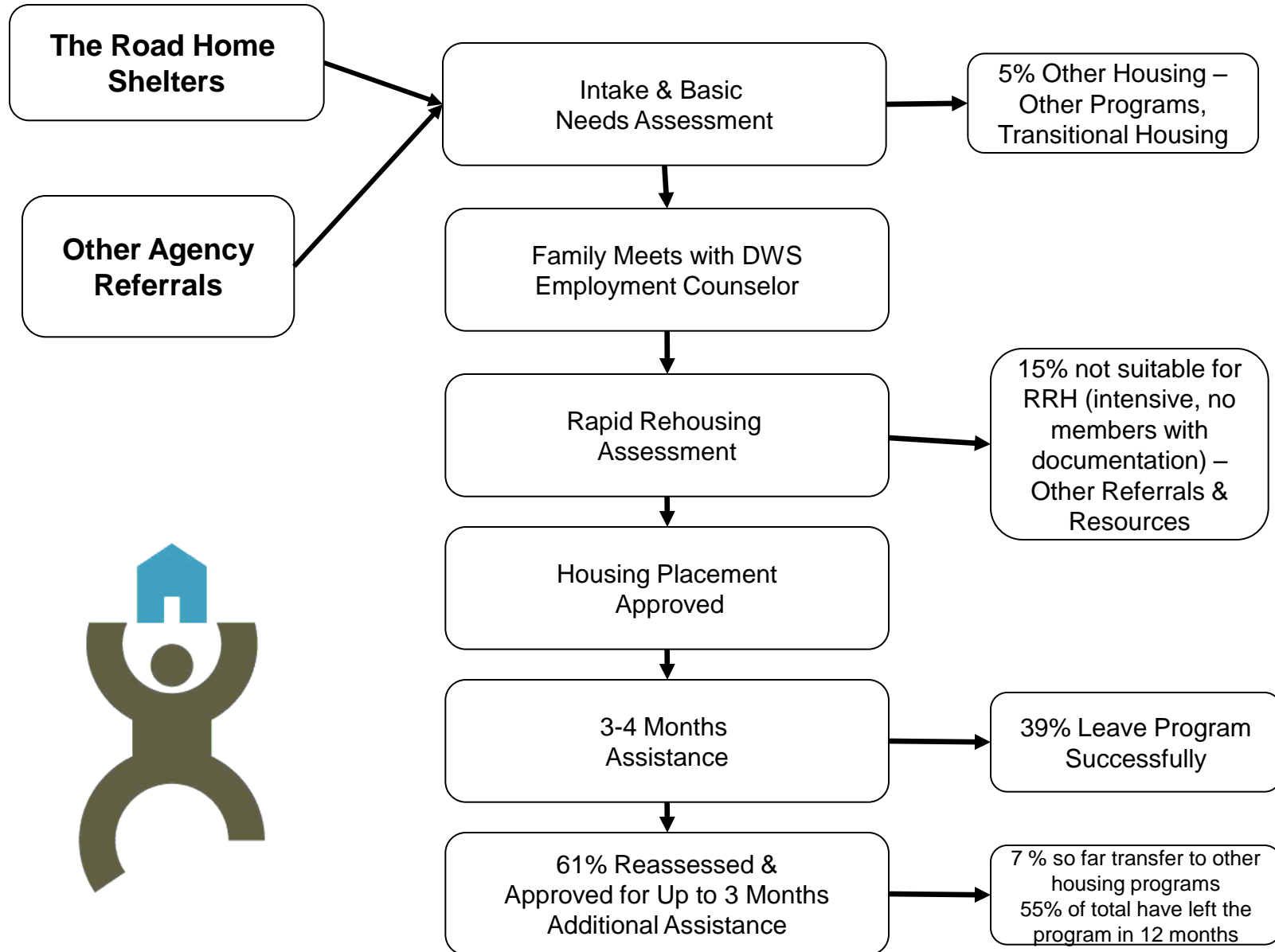
Staffing Rapid Rehousing

- Hired a core RRH Team, including a Program Coordinator, Landlord Negotiator, Accountant, Data Specialist and 3 Case Managers. Added Assessor. Also hire data entry temp to help with QPR
- Current Shelter Case Management staff shifted gears to be all Rapid Rehousing focused with every family in Shelter
- Accounting staff, Administrative staff and other support staff have adjusted to be Rapid Rehousing focused

Who Are We Targeting?

- Families (with children) living in an Emergency Shelter or on the streets
- We determine eligibility based on TANF and HPRP requirements first
- Assess housing barriers and develop a plan for addressing barriers
- Housing barriers do not screen out families
- We screen in, not out!

Rapid Rehousing Flow Chart



Program Approach

- Upon approval, we provide families with 2-3 months assistance, (deposit, pro-rate, usually first full month)
- Identify all debts that are barriers to housing and try to remedy them.
- At 3 months, reassess to determine if additional support is needed. If so, it is approved monthly
- Additional rental assistance is based on client paying 30% of income toward rent
- Clients work with DWS field representative to increase income/employment
- Families who are failing are put on wait lists for medium term rental assistance programs, some even slated for PSH units or Shelter Plus Care vouchers.

RRH Activities

October 1, 2009 to July 31, 2011

- **669 households have been housed! Average of 1 family per day moved out of homeless and into housing.**
- 188 were referred by a partner agency including domestic violence shelters, VOA (substance abuse), local school districts
- \$4,549,200 total (HPRP and TANF) spent on RRH, average of \$6,800.00 per family

RRH Going Forward

- Funded by TANF (ESG and COC if awarded)
- Still moving as many families out as possible. Anyone who qualifies will go.
- Providing deposit, prorated and first month's rent.
- Family can be reassessed but only up to four months from time of move out.
- Progressive engagement is the future!

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